

From: GROUPE-ACCES *communications*

Subject: Quarterly Newsletter – What's new at **GROUPE-ACCES**

We would like to take the time to inform you of the new and exciting changes here at **GROUPE-ACCES** *communications*.

Newsletter Topics:

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ACCESSIBLE **IT** SOLUTIONS

Message from the Chairman back to top

After being in the telecommunications business for over 21 years, I have a personal pleasure I must share with you.

I have seen telecom grow from old Morse code transmitters to Teletype machines. From Motorola radio base stations to modern trunked analog and digital repeater systems, from your proverbial can and a string to voice over I.P., fibre optic ring loops and of course, good old fashioned keyboard data entry. Nowhere else has this saga seen more truth then at the Remer Group and our flagship telecom business, **GROUPE-ACCES**. Our group has been involved in everything from Real Estate, biotech and telecom. We have a substantial investment in **VDN Cable**, Montreal's newest and fastest growing cable TV provider. Similarly, **Pegasus Technologies**, a world pioneer in wireless input devices has partnered with the worlds largest OEM manufactures to produce the latest in this burgeoning technology. **Easy Run**, is a world leader in call centre solutions, having partnered with the major telephony firms in the world including, Nortel, Telrad, Alcatel, Siemens and others. The Remer Group is active in major residential, commercial and industrial development projects in Canada, the U.S., Europe and the Middle East. Our I.T. services firm, **MicroDebug** has been specializing in such technologies as wireless networks, VPN's, firewalls and security, computer sales, service and support. Furthermore, it has developed a niche in custom programming as a Microsoft partner as well as Oracle, Citrix and other ASP hosting applications.

However, **GROUPE-ACCES** still stands out as our most promising and exciting investment to date. We are currently providing services to practically all continents ranging from small home/office companies to multinationals that need the service and reliability that only a few can provide. We are committed to keep our technology and systems second to none with a reliability factor that will rival the major Telco's.

Please feel free to contact our info@acces.com address for any follow up or support. A more detailed listing of our contacts, services and news will be available on our website at www.acces.com

See the rest of our newsletter below.

Sincerely and happy surfing!!

Aaron Remer
Chairman
The Remer Group of Companies

Acces Resellers Hosting Program [back to top](#)

In the next few months, **GROUPE-ACCES** will launch its resellers hosting program. This program is geared towards web developers and designer and companies that could generate revenues from hosting clients without necessarily investing thousands of dollars in building the web hosting infrastructure.

Benefits of our resellers program:

- Available in UNIX platform
- Different reseller plans to choose from
- Completely branded reseller solution
- Reseller is completely in charge of their company
- No more per domain charges
- Reseller keeps 100 % of their revenue
- We will be transparent to end users
- Sophisticated hosting resellers control panel provided
- Reseller can customize end-user control panel
- Hosting info and marketing material available
- Reseller responsible for client support
- We will provide support with server-side issues
- Reseller can provide a SiteBuilder and eCommerce Shopping Cart
- and many more...

Please do not hesitate to contact us if you have any questions regarding our upcoming resellers program.

New Hosting Control Panel [back to top](#)

For our regular hosting clients, we will soon implement a new hosting control panel that will enable them to manage all aspects of their web hosting account online.

Benefits of our new control panel:

- Multilingual support (English, German, Dutch, French, Italian, Spanish & Russian) and mailing lists.
- Online file management tool
- Online web site builder
- Error Document management
- Traffic and Disk Quota management
- Online Web Statistics
- Access to raw log files
- Ability to create and modify POP3 mailboxes, mail forwarding, aliases, and auto-responders
- Ability to use sophisticated web based mail retrieval in more than 20 different languages
- Ability to use Preinstalled CGI scripts (guest book, forum, chat and counter)
- and many more...

Please do not hesitate to contact us if you have any questions regarding our upcoming hosting control panel.

New and Existing Services [back to top](#)

Domain name registration, is there a domain name you would like to have?

In order to provide you with solutions that meet your needs, we have partnered with Tucows, OpenSRS, in order to provide you with quality domain name registration services.

We are currently offering domain name registration for **.com, .net, .org, .ca, .info, .biz, .us, and .name** at **\$39.95** Cdn per year plus taxes. For **.tv** we charge **\$89.95** Cdn per year plus taxes.

If you have any questions or require more information about our domain name registration service, please do not hesitate to contact us.

SSL Certificates, are your web transactions secure? [back to top](#)

We are now offering SSL Certificates. SSL is short for **Secure Sockets Layer** and is used to secure web sites that provide online transaction capabilities. When SSL is implemented on your web sites users will see a lock on the bottom of the browser and they will see https:// instead of http://, indicating the state of safety of your web site. The complete list of what we offer is on the table below. Prices do not include taxes.

128 bit SSL Certificates

SSL Specifications	QuickSSL™	QuickSSL Premium™	True BusinessID™	True BusinessID™ Wildcard
Verification of Entity	Domain	Domain	Organization & Domain	Organization & Domain
Documentation Required for Authentication	Domain Authorized E-mail	Domain Authorized E-mail	Proof of Organization or DUNS Number and WHOIS	Proof of Organization or DUNS Number and WHOIS
Delivery Time	2 Hours	2 Hours	4 Days Average	4 Days Average
Included in Product	Certificate only	Certificate & Site Seal	Certificate & Site Seal	Certificate & Site Seal
Name in Seal	N/A	Domain Name	Organization & Domain Name	Organization & Domain Name
Price	\$225.00 / yr	\$320.00 / yr	\$398.00 / yr	\$959.00 / yr

Web site design and profile back to top

Over the past years we have been servicing the Montreal and International business community by providing our superb web design and back-end programming services. In the near future we will be offering e-commerce solutions to our clients. If you like to make your presence felt on the Internet, do not hesitate to drop us a line at info@acces.com.

Part of our profile:

www.jaseyjay.com

Official site of Jasey-Jay Anderson, Two-time snowboard GS World Champion.

www.nuns-island.com

Official site of Nuns' Island. An island off the Island of Montreal.

www.iledessoeurs.com

The French version of the official site of Nun's Island.

www.microdebug.com

One of our strategic partners, who provides customers with advanced networking solutions. Located in Lachine, Quebec, Microdebug is an authorized HP, SonicWall and Citrix reseller, as well as a Microsoft Certified Partner.

www.webdebut.ca

An online web site builder, providing ease of use processes to maintain a web site. Customers can have a web site up and running in matter of minutes.

www.galleria-celina.com

Celina Facility (The Galleria), located in Celina, Ohio, is a unique retail/office venue, which opened its door in July of 2000.

Anti-Virus and Anti-Spamming back to top

Here at GROUPE-ACCES, we are dedicated to providing you with reliable and safe web hosting services. At the moment all incoming emails are being scanned for viruses on a regular basis. In near future, we will put in place an email notification system whereas the receiver and the sender of an infected email will be notified about the virus, in this way both parties will be aware of the interception of the virus by our Anti-Virus software. The receiver will receive the original mail without the virus attachment. We will also make sure that our software is updated every hour of every day, seven days a week. Of course, this does not guarantee 100 % virus interception; you should always have an anti-virus program running on your personal computer.

We will soon introduce our Anti-Spamming software. When the protection is enabled, emails with specific headings and body text will be intercepted and deleted before reaching your inbox. The success rate is estimated at about 70 %.

Anti-Spam Tips back to top

Here are a few pointers that will surely help in reducing the amount of SPAM you receive:

1. Do not put email addresses on websites for contact info. Use forms to hide the email. Spammers use tools to scan your web sites and gather emails addresses.
2. Do not reply to emails telling you that you have been added to a product catalog. Ignore the mail, or simply report it to www.spamcop.net. Do not retaliate or tell the user to stop, this will not help the issue. Let SpamCop (or other spam complaint group) deal with it.
3. If you sign up to a site in order to gain information, use a temporary or secondary email address that forwards to your original email account. This way you can remove the temporary address at your leisure.
4. You also need to be careful when posting messages to forums and/or message boards; spammers use tools to scan those for addresses as well.

Contact Us back to top

Live Chat Support

In a few months we will be offering live chat capability from our web site, our sales representatives and technical specialists will be online ready to assist you during our normal business hours, which is from Monday to Friday 9:00 A.M. to 5:00 P.M. Eastern standard time. Please stay tuned for GROUPE-ACCES live chat support.

Feel free to contact us via Phone, or E-mail:

For technical support: support@acces.com

For inquiries related to sales: sales@acces.com

For other questions or comments: info@acces.com

Toll-free: 1-866-530-7777

Tel.: 514-362-1177

Fax: 514-766-7252

We would also like to take this opportunity to thank all those who have sent us constructive feedback in the past few months. Your kind words and support are highly appreciated!

Thank you for your time and attention,

GROUPE-ACCES Staff